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Good relationships between the preschool and its community gives your children a greater chance of success.

It is only natural that from time to time parents have concerns about what happens at preschool.

Your concerns may relate to either staff performance or preschool policies.

Should this happen, it is important to know the correct way to act upon your concerns.

At Wilmington Kindergarten we have a process which allows this to happen.

## **PRESCHOOL STAFF**

**PRESCHOOL DIRECTOR  
NICOLE GREEN**

**EARLY CHILDHOOD WORKER  
LYN STRIKE**



**YOU ARE WELCOME TO CONTACT US  
AT ANYTIME.**

**PHONE: 08 8667 51 15  
FAX: 08 8667 5304  
EMAIL:  
[kindy.director@wilmingtonkgn.sa.edu.au](mailto:kindy.director@wilmingtonkgn.sa.edu.au)**



## **WILMINGTON KINDERGARTEN GRIEVANCE PROCEDURE & POLICY**

## **PARENT/ COMMUNITY POLICY**

*QUALITY COMMUNITY  
RELATIONSHIPS*

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**PARENT CONCERN WITH PRESCHOOL POLICY**



**AT A MUTALLY CONVENIENT TIME DISCUSS THE CONCERN WITH A GOVERNING COUNCILLOR AND ASK FOR IT TO BE PLACED ON THE AGENDA FOR NEXT MEETING**



**OR PHONE FOR AN APPOINTMENT TO MEET WITH THE PRESCHOOL DIRECTOR TO DISCUSS YOUR CONCERNS**



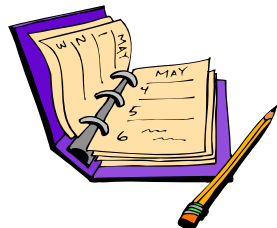
**RESOLVED**



**NOT RESOLVED**



**CONTACT THE YORKE AND MID NORTH DISTRICT OFFICE ON 8632 0600 TO DISCUSS THE CONCERN.**



**PARENT CONCERN WITH PRESCHOOL DIRECTOR PERFORMANCE**



**PHONE FOR AN APPOINTMENT TO MEET WITH THE PRESCHOOL DIRECTOR TO DISCUSS YOUR CONCERN**



**RESOLVED**



**NOT RESOLVED**



**CONTACT THE YORKE AND MID NORTH DISTRICT OFFICE ON 8632 0600 TO DISCUSS THE CONCERN.**



**PARENT CONCERN WITH EARLY CHILDHOOD WORKER PERFORMANCE**



**PHONE FOR AN APPOINTMENT TO MEET WITH THE ECW TO DISCUSS YOUR CONCERN**



**RESOLVED**



**NOT RESOLVED**



**PHONE FOR AN APPOINTMENT TO MEET WITH THE PRESCHOOL DIRECTOR TO DISCUSS YOUR CONCERN. THE PRESCHOOL DIRECTOR WILL INVESTIGATE THE ISSUE AS PART OF THEIR SUPERVISORY ROLE AND MAY ARRANGE A FURTHER MEETING WITH YOU AND / OR ECW.**



**RESOLVED**



**NOT RESOLVED**



**CONTACT THE YORKE AND MID NORTH DISTRICT OFFICE ON 8632 0600 TO DISCUSS THE CONCERN.**